Prosci Virtual Instructor-Led Training FAQ

The Learning Experience

My colleagues say that Prosci's in-person program provides an exceptional learning experience. What kind of experience will I have in the virtual program?

At Prosci, one of our core values is focused on creating unforgettable experiences for our clients. We've designed our Virtual Instructor-Led Training programs to be engaging and interactive, with unique experience boosters along the way. While the world is changing, our commitment to curating unforgettable experiences hasn't changed. We will do everything in our power to ensure you have a remarkable learning experience.

Will the content be the same as what's provided in the in-class programs?

Yes. Our Virtual Instructor-Led Training programs teach the same learning objectives as our traditional in-class programs. Also, we have multiple knowledge checks built into the programs to ensure you're learning effectively throughout the program.

How will we engage as a group?

Prosci has built a number of interactive capabilities and virtual breakout sessions into the structure of our Virtual Instructor-Led Training programs. You will have numerous opportunities each day to engage with others in your class.

Will I be able to network like I would in the classroom?

Yes. You will still be in an environment of change management peers, with ample networking time, plus live polling where attendees can share insights. In addition, we are creating a community of practice for all participants of our Virtual Instructor-Led Training programs. We are committed to ensuring that you receive full value from your learning experience, including the opportunity to network with others.

I don't learn very well sitting in front of a computer all day long. How will I stay engaged?

We understand this concern and have built our Virtual Instructor-Led Training programs to be highly interactive, with regular breaks every 90 minutes so you can step away. We also provide numerous energizer activities throughout the programs. Our delivery team is trained in techniques designed to ensure each participant stays engaged throughout the day.

Is this going to be similar to an online webinar, attended by a large audience?

No, this will be a live Virtual Instructor-Led Training program, with a maximum of 20 participants in each program. We will also have a minimum of two Prosci team members facilitating each session, including a Prosci Instructor trained in the latest virtual learning techniques, plus a support role we call a producer to help ensure you stay engaged throughout the course.

The Virtual Training Technology

What technology will you be using?

Prosci's Virtual Instructor-Led Training programs leverage Zoom technology for virtual classrooms. We selected this platform because it is both user-friendly and feature-rich, so it can handle the significant level of interaction we have built into our programs. This online classroom and desktop sharing software enables your Instructor to present their screen to participants via the internet in real time. In addition, it provides tools for interactive chat, sharing materials, and collaborating with one another.

How does the digital technology support interaction?

The digital learning platform we use provides multiple ways to interact during the class. This includes "raising your hand," asking questions via a chat function, receiving real-time responses to your questions, and participating in contests. We also encourage participants to use their webcams to elevate the virtual classroom experience.

What technical tools am I expected to provide?

You will need a computer with high-speed internet access, as well as a phone or audio connection. We also encourage participants to use a webcam to enhance their level of connection with the instructor and their fellow program participants. Also, dedicated time to focus is important for your overall learning experience.

I am not tech-savvy. How will you support me?

As with any new platform, there will be a learning curve. We provide a tutorial on how to use the platform in advance of the training program. We launch each day's program 30 minutes early to provide participants with ample time to get acquainted with the learning platform and to reach out if they have any questions or issues.

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